Consultant – Direct stakeholder patient engagement consultant (Low and Middle Income Countries)

Person specification

The Worldwide Hospice Palliative Care Alliance (WHPCA) is looking an individual who is living with life-threatening condition to support a project to increase the voices of those directly affected to increase access to palliative care globally. We are keen to find people who will bring their experience and passion for change to address the inequality of access to palliative care worldwide.

Essential

- *Experience of living with a life-threatening condition or currently accessing palliative care*
- *Based in a Low or Middle Income Country (LMIC)*
- *Strong communication skills including verbal and written*
- *High computer literacy, in particular familiarity with use of social media*
- *Experience of team working and collaboration*
- *Ability to act on own initiative*
- *Good inter-personal skills.*

Desirable

- *Being part of an online and/or offline patient network, group or association*
- *Experience of participating and/or building networks of patients in person and/or digitally*
- *Understanding of charity governance and processes*
- *Understanding of the principles of meaningful engagement of those with lived experience in projects*
- *Understanding of assessment and review of grant applications*
- *Experience in advocacy or campaigning*
- *Experience of working with the media.*

Consultancy role description

Length of project: 28 February 2018 – 28 February 2019

The WHPCA, a UK Charity, is a Non-Governmental Organization (NGO) in official relations with the World Health Organization. We are an international alliance of 250 national and regional hospice and palliative care and affiliate organisations representing 90 countries. Our global Board of Directors and members around the world are all dedicated to the belief that no one with life-limiting conditions, such as cancer, HIV, or organ failure should live and die with unnecessary pain and distress. We have started a programme to build the voice of direct stakeholders towards that aim.

Description of role

- To work with others to develop and build a social network, including a Facebook group and a google list serve, of direct and indirect stakeholders
- To provide advice and assistance in the development, implementation and review of an international direct stakeholders grants programme
- To support the development of a transparent and thorough process, in collaboration with another direct stakeholder and WHPCA staff, to review and implement recommendations on WHPCA governance, programmes, advocacy and communications activities in the engagement of direct and indirect palliative care stakeholders
- To support WHPCA staff to develop a communication/dissemination strategy including review and publication of learning from the entire process and lead on the engagement of direct stakeholders
- To provide advice and guidance on the development of an international committee of people living with life-limiting conditions to ensure a meaningfully representative group
- To undertake other activities that may arise in agreement with the WHPCA including participating in monitoring and evaluation of the programme.

Project summary

Project aim: To strengthen the voice of direct stakeholders and increase their impact as advocates to improve access to quality palliative care worldwide.

We will do this by delivering a grants process which will put resources into the hands of direct stakeholders to develop and deliver their own solutions to raising their voices for increased access to palliative care in low and middle income countries (LMICs).

We will develop and implement an output-oriented communications plan to maximize the reach of these stakeholders' voices, and to facilitate their contribution to global advocacy.

We will also establish a committee of people drawn from existing organisations led by direct stakeholders to develop and deliver the grants programme in collaboration with WHPCA staff. In addition, we will work with direct stakeholders to review the engagement of direct and indirect stakeholders in all WHPCA governance and activities and implement recommendations.

Our aim is to improve the power balance and dynamics and look at who is speaking on behalf of whom to develop a more impactful social justice movement on palliative care in LMICs.

We also aim to share our learning widely with direct and indirect stakeholders and the wider community including palliative care practitioners, healthcare workers, policymakers and people working with or interested in health and social justice.